Report Date: 10/3/2001

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Tier 2

BIA: Billing Invoice Accuracy (BNMKP)

OCN/ ACNA Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid	
STATE	0'	0 P	0.00%	0.00%	99.59%	0.00	0.00	6,572,385	26,949	Ö	\$0	\$0	

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OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid	
STATE	0	(Р	95.00%	0.00%	100.00%	0.00	0.00	147	147	0	\$0	\$0	

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L	Α	Reme	dy	Re	po	rt
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6	33750 35	8 18 cm	30.700	Cart.	State of the	280	red ship	C-145	manus.	v 35.5	265792	شطكه	مكملك	Babbara		\$ 160	2.500	district.	දෙන්නේක :	100	3694	38000000	200.4	2265	16.6	ed by	nine.	. 332	and all	الطفاة	38.3	ж.

OCN/ ACNA Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE	0	0 P	95.00%	0.00%	99.25%	0.00	0.00	134	133	0	\$0	\$0

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LA Remedy Report

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OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STAT	E (D C	P	5.00%	0.00%	1.40%	-0.04	0.00	143	2	0	\$0	\$0

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	RI																			

	OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
-	STATE	1.68233631	-5.80290535	Р	N/A	1.00%	0.67%	7.49	0.00	7,667	38	0	\$0	\$0

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						(RATE)

,	OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
	STATE	1.64420058	-31.5406227	Р	N/A	2.84%	2.44%	33.18	0.00	93,316	940	0	\$0	\$0

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CTRR-TRNK: Customer Trouble Report Rate - IC-Trunks (RATE)

OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid	
STATE	0.95005282	-1.00880681	Р	N/A	0.03%	0.00%	1.96	0.00	25,836	1	0	\$0	\$0	

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CTRR-UNEGA: Customer Trouble Report Rate - UNE Loops GA Order (RATE)

OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid	
STATE	2.63048882	-10.1074337	Р	N/A	2.26%	1.53%	12.74	0.00	11,422	32	0	\$0	\$0	

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LA	Rem	edy	Rei	port

STATE -9.0655035 -1.14523413

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Tier 2 CTRR-UNELS: Custome	r Trouble Report Figh.	UNE Line Sh	aring (RATE)					Tuel controls	ر. هند د د	r San Bar San
OCN/ ACNA Z-Score	Balancing Critical Pass/Fail Value Indication	BNMK M	BST CLEC letric Metric Result Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid

-7.92

1.00

336

13

13

\$0

3.87%

0.51%

N/A

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/ Table	
In	- 20
	48.

Tier 2 CTRR-UNEPC: Custome	r Trouble Repo	rt Raio - UNE I	oops and Por	t Combos	(RATE)				and the second s		
OCN/ ACNA Z-Score		ass/Fail BNM	BST K Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE -0.865035	-13.16295	Р	N/A 2.86%	2.21%	12.30	0.00	16,235	244	Ō	\$0	\$0

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Tier 2 CTRR-UXDSL: Customer	Trouble Re	ood Roja :	UNE XDSI	. (RATE)								
OCN/ ACNA Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE -8.5987202	-0.99353718	F	N/A	0.00%	1.20%	-7.61	1.00	2,667	32	32	\$0	\$0

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-				, -		

STATE 0.53647514 -1.23401284

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MAD-DSGN: Mainten	ance Average Qurati Balancing	ion - Design	(MEAN) BST	CLEC	•		in marie .	Txns in	ു പ്രചാര്യം വർയ ഗ്രാ	Fee	
OCN/	•	ss/Fail BNN	MK Metric	Metric	Parity	Volume	Total	Negative	Affected	Schedule	

1.77

0.00

38

12

0

\$0

7.83

N/A

5.09

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		2000	000	834.	3

Tier 2 MAD-POTS:	Maintenance	e Average Dy	ration. PC	JS (MEA	N								
OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE	3.2881184	-11.2602841	Р	N/A	24.34	20.27	14.55	0.00	2,376	785	0	\$0	\$0

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L	A	Ren	nedy	Re	port
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Tier 2 MAD-TRNK:	Mainten	ance	Average Bu	ration - IC	Trunks (N	IEAN)					and an analysis of the same of			
OCN/ ACNA	Z-Score		Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE		-1	-0.1569213	F	N/A	.17	3.97	-0.84	0.21	1	1	1	\$0	\$0

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Tier 2 MAD-UNEGA; Maintenen	ico Avaraço E	iration - 1	NE Loops	GA Orde	(MEAN)					and the state of t		
OCN/ ACNA Z-Score		Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE 3.7011053	-3.03036623	Р	N/A	23.63	7.93	6.73	0.00	173	18	0	\$0	\$0

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OCN/ ACNA Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid	
STATE -0.1393821	-0.58309072	Р	N/A	34.62	28.85	0.44	0.00	13	5	0	\$0	\$0	_

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LA	Rem	edy	Re	port
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OCN/ ACNA Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE 4.4831230	4 -4.38627814	Р	N/A	21.79	10.58	8.87	0.00	360	87	0	\$0	\$0

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Tier 2 OCI-DSGN: Ord	er Completion int	eral - Resign	(MEAN)				94 (1)				2. /3. 2. /3. 2. /3.	
OCN/ ACNA Z-So	Balancii Critica ore Value	Pass/Fail		BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE 1.5	8264838 -0.55986	474 P	N/A	13.90	5.57	2.14	0.00	7	1	0	\$0	\$0

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Ζ,	63	٠.	2.00			444	Sa :	gi v	2.00	2.6	e T	-/-			7.40	•					8.3			100			-	· ·		3333	800	ж.	au N	: 45	- 3	87 5		E		м.	
	82	٠,		84	46		28	200	4.0.		e :	2.7		7.88		ж.	H	31			1 6		2.1	80.0	8 8	3 2		6		88.	386		W.	200	1.	8 8		3 346		. 1	83
	240	-46	e d		22	2	200.0	20 m.	$\Delta \omega M$	200		B	de .	a - 30	1000	ستاهد	-14	20.0	k we		dia.	بيطان	and		غداد	45.00		200	e		7. L			3 3		X 1	A 80	Sugar	Janes and	ಷಿಷ	102

OCN/ ACNA Z-Scor	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE 11.66	23208 -27.0702331	Р	N/A	1.09	.88	38.73	0.00	19,038	1,862	0	\$0	\$0

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Tier 2 OCI-TRNK: Order Co	ompletion interval	•IC Trunk	a (MEAN)									
OCN/ ACNA Z-Score		Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE -2.4502	389 -0.50632648	F	N/A	21.31	29.86	-1.94	0.49	7	7	4	\$0	\$0

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Tier 2 OCI-UNEGA	: Order Comp	oletion labor	al-UNE L	sops GA (oder (ME/	W)							
OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE	-63.951977	-2.92341486	F	N/A	1.21	6.78	-61.03	1.00	180	135	135	\$0	\$0

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Tier 2 OCLUNELS: Onler Comp	pletion inter	al antil	ie Shering	(MEAN)								
OCN/ ACNA Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE -4.0715781	-0.99253473	F	N/A	2.71	3.69	-3.08	0.77	45	35	27	\$0	\$0

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Tier 2 OCI-UNEPC: Order Com	pletion interv	Laus Laus	ion and P	ort Combo	e (MEAN)							
OCN/ ACNA Z-Score		Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE 2.1322587	-8.27333879	Р	N/A	1.03	1.00	10.41	0.00	1,221	320	0	\$0	\$0

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LA	Rem	edv	Rei	oort
		,		

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Tier 2 OCLUXDSL	N: Order C	ompletion title		(DSL with	out Condit	ioning (B)	AWK)						
OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
STATE		O C	F	100.00%	0.00%	98.04%	-0.02	0.00	51	50	1	\$0	\$0

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OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid	
STATE	-0.53694	-0.42980684	F	N/A	5.00%	5.88%	-0.11	0.03	17	1	1	\$0	\$0	Ţ

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